

Newcastle Museum

Visual Story

This Visual Story has

- Information about the Newcastle Museum
- Options for travelling to the Newcastle Museum
- Accessibility information

This visual story has been made to support people to plan for arriving at Newcastle Museum.

We aim to use plain English to make it as accessible as possible.



Acknowledgement of Country

City of Newcastle acknowledges the traditional country of the Awabakal and Worimi peoples.

We respect their cultural heritage, beliefs and continuing relationship with the land, and recognise that they are the proud survivors of more than two hundred years of dispossession.

City of Newcastle reiterates its commitment to addressing disadvantages and attaining justice for Aboriginal and Torres Strait Islander peoples of this community.

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About Newcastle Museum



Newcastle Museum is open Tuesday to Sunday 10am to 5pm. It is also open Mondays during New South Wales school holidays.

There is free entry to the Museum and permanent exhibitions.

Some temporary exhibitions may require a purchased ticket. Buy online, at the Information Desk or kiosks in the entry foyer.

To pre-book tickets for programs, events and temporary exhibitions, visit the [Exhibitions & Events page](#).

Getting to Newcastle Museum

The Newcastle Museum is located at 6 Workshop Way, Newcastle, only a short walk to the Honeysuckle Foreshore and nearby public transport.

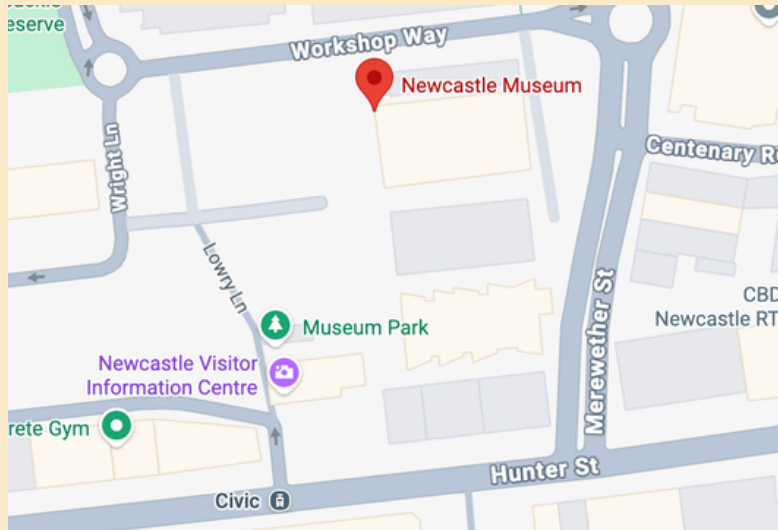
You can get to The Museum by walking, catching the Newcastle Light Rail, catching a Taxi or Uber, or by driving and parking nearby.



Driving

There is paid parking available a short walk away, at Wright Street Carpark. You can park here for up to 4 hours during the day. There is no time limit after 5pm.

Accessible Parking spaces can be found near the Museum on Wright Lane and Wharf Road. You can check the [Newcastle Accessible Parking Map](#) for more information.



Arriving by Light Rail

You can catch the Newcastle Light Rail to the Civic Theatre. Get off the light rail at the 'Civic' stop on Hunter Street.



Arriving by Bus

Hunter Bus Network routes 11, 13 and 23 stop on King Street. The closest stops are:

- University House (Stop 230048)
- King St after Auckland St (Stop 230049)

It is then a short walk to Newcastle Museum.

Main Entrances



There are two main entrances to Newcastle Museum. Both entrances are wheelchair accessible.

One is on Workshop Way, right next to the big red hooks.

The second is accessible via Wright Lane or Hunter Street (through Museum Park), under the white sails.



Special Events Entrance (McIntyre Theatrette)



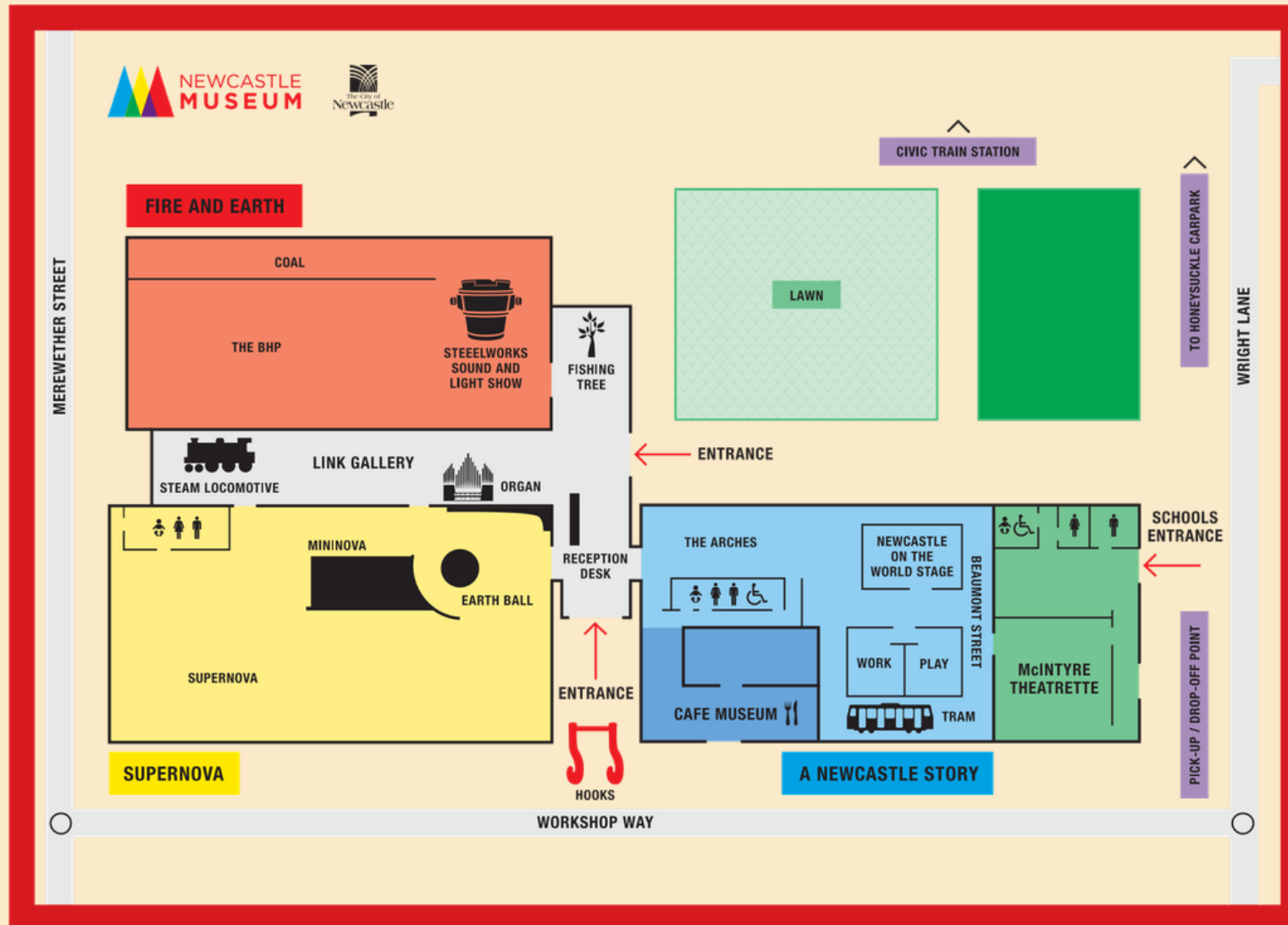
Special events are sometimes hosted in the McIntyre Theatrette.

The entrance to these events is often through the 'Schools Entrance', which is accessible via Wright Lane or Museum Park.

This entrance will only be open for special events.



Venue Map



Information Desk



When you enter the Museum, you'll see there is an information desk on in the Main Foyer.

Here is a great place to ask any questions you have.



The friendly staff wear lanyards with the City of Newcastle logo, and may also have a name tag.



At the Information desk, you can get help with:

- Wayfinding (directions) and general visitor information
- Buying tickets for temporary exhibitions
- Information on public programs, exhibitions and collections
- Cloaking (storing) large bags, umbrellas and jackets

Navigating the Museum



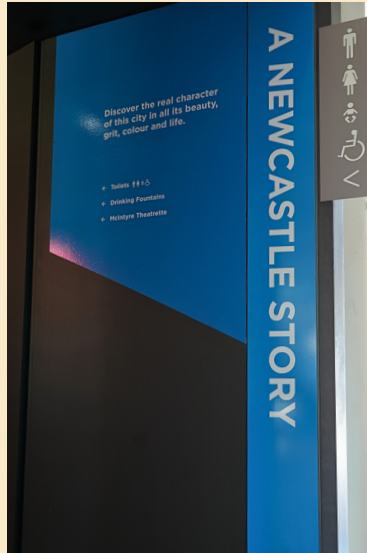
The Museum is on a single floor and all entrances and galleries are fully wheelchair accessible.

The Museum has multiple exhibition spaces, as highlighted on the map.

You can collect a paper map from the information desk to help you on your visit.



The entrance to each main exhibition space is through an archway, which is colour-coded to the same colour as what is shown on the map.



Most of the museum's special exhibitions are going to be in the BLUE and YELLOW exhibition spaces.





Sometimes, there will be access to smaller exhibition spaces from other main areas. These will be clearly signposted. If you are unsure, the friendly museum staff can gladly help you.

Exhibitions



There is a mix of permanent and temporary (special) exhibitions at the Newcastle Museum.

You can find out information about the different exhibitions on the [Exhibitions & Events page](#).

Some exhibitions will have displays or exhibits behind protective barriers or ropes. You shouldn't touch these exhibitions.



There are some fun, large objects on display at the museum, such as the Fishing Tree and an old train engine! If these objects are surrounded by a rope, they should not be touched.

Exhibitions



Other exhibitions, such as the Supernova Exhibit, will invite you to touch and interact with the exhibit!

If you are unsure, you can ask the friendly staff what you can and can't touch.



Events



Sometimes the Museum will host events, including workshops, live music, or performances!

For some of these events, you may need to purchase tickets to attend. You can find out information about the different events on the [Exhibitions & Events page](#).



Events are often hosted in specific spaces of the museum, and will be clearly signposted on the day. If you are unsure where to go, you can ask the friendly staff at the Information Desk to help you.

Toilets



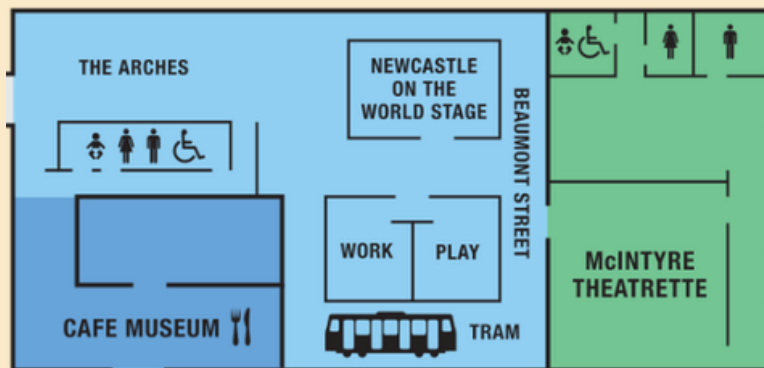
There are multiple toilets in the Museum. They are easily signposted from the main foyer and in each gallery space to find easily.

In the Super Nova Gallery (Yellow), there is a Male toilet, a Female toilet, and a Baby Change facility. You can also access these toilets from the Link Gallery (Purple).





In the Newcastle Story Gallery (Blue), there is a wheelchair-accessible toilet, a Female toilet, a Male toilet, and a Baby Change facility.



If you are in the McIntyre Theatrette for a special event, there is also a wheelchair-accessible toilet, a Female toilet, a Male toilet, and a Baby Change facility.

Sensory Information



Noise

Generally, the museum is quiet. Though, it can become loud if there are lots of people attending, or if there is a special event on.

Some exhibitions have sound effects playing, such as in Fire and Earth Gallery (red).

Quiet Times

The Museum is usually quiet in the late afternoon on weekdays during school terms. School holidays and rainy days can be busy.

We also offer Quiet Hour sessions for visitors who prefer a low-sensory experience. Check out the [Exhibitions & Events page](#) for dates.



Quiet Spaces

The museum does not have a designated quiet space, though you are welcome to enter and exit the Museum whenever you need. The Museum Park is a nice place to relax if you need it.

You are also welcome to sit and rest on any of the seating provided around the Museum.

Accessibility Information



The Museum is wheelchair and mobility scooter friendly. The Museum is on a single floor and all entrances and galleries are fully accessible.

Access Aids

You can borrow:

- Wheelchairs
- Fidget tools
- Magnifying sheets
- Ear defenders

Please book ahead by contacting the Museum directly by calling 02 4974 1400, or emailing enquiries@newcastlemuseum.com.au.



Assistance Animals

Guide dogs and accredited assistance animals are welcome. They must wear their official jacket during your visit.



Hearing Loop

A Univox SmartLoop system is installed at the Information Desk to help visitors with hearing aids or cochlear implants.

Questions and Additional Information

If you have questions or want more information, you can visit the Newcastle Museum Website:

<https://newcastlemuseum.com.au/>

You can also email: enquiries@newcastlemuseum.com.au

Or call: 02 4974 1400

Thanks for visiting Newcastle Museum!