

Newcastle Art Gallery

Visual Story

This Visual Story has

- Information about Newcastle Art Gallery
- Options for travelling to Newcastle Art Gallery
- Accessibility information

This visual story has been made to support people to plan for arriving at Newcastle Art Gallery.

We aim to use plain English to make it as accessible as possible.



Acknowledgement of Country

Newcastle Art Gallery acknowledges the Awabakal and Worimi people, the traditional custodians of the lands and waters on which the Gallery is located, and recognises their continuous connection to culture, community and Country.

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About Newcastle Art Gallery



Newcastle Art Gallery is open Tuesday to Sunday, 10am to 4pm.

General admission to Newcastle Art Gallery is free.

You might have to pay for some of the Gallery's programs and events.

To learn more about upcoming events and make a booking, visit the Gallery's [Events](#) page.

You can find more contact details for the gallery at the end of this visual story.

Getting to Newcastle Art Gallery

Newcastle Art Gallery is located at 1 Laman Street, Newcastle

You can get to Newcastle Art Gallery by walking, catching a bus, catching a Taxi or Uber, or by driving and parking nearby.



Driving

There is paid street parking available on Laman Street, or nearby on Auckland Street, Darby Street, King Street, Church Street, Tyrrell Street, and Civic Lane.

Three accessible parking spaces are located on Laman Street in front of the entrance to Newcastle Library.



Driving

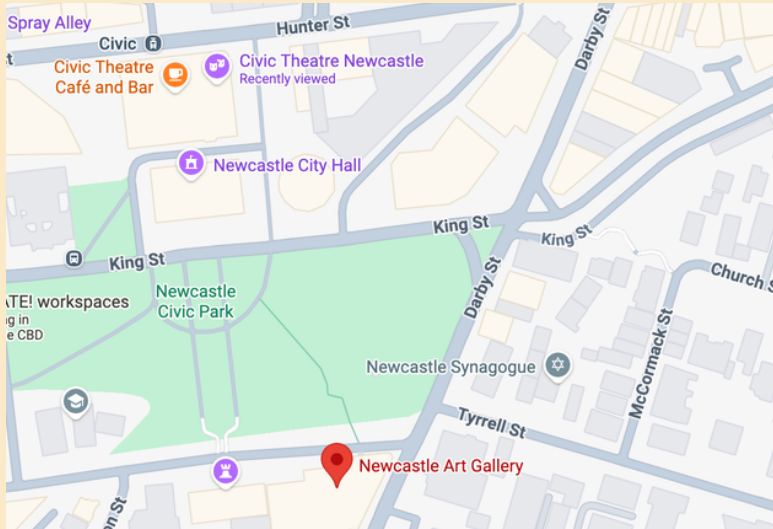
There are two accessible parking spaces in the car park behind Newcastle Library. The entrance to this car park is off Queen Street.

A 10-minute drop-off zone is located directly in front of the entrance to the Gallery on Laman Street.

Arriving by Bus

The Newcastle Art Gallery, Darby Street Bus stop on Route 14, and is only a short walk around the corner from the front entrance to the gallery.

Route 11 and 13 buses stop outside University House, a short walk across Civic Park to the Gallery.



Arriving by Light Rail

From Newcastle Interchange, you can catch the light rail towards Newcastle Beach.

Hop off at the 'Civic' light rail stop, and walk 6 minutes to the Gallery via Auckland Street, or through Wheeler Place and across Civic Park.

The Main Entrance



The whole gallery is wheelchair accessible via the main entrance on Laman Street.



You can also access the Gallery Café and the Gift Shop from the main entrance.



At the entry, you will pass through two separate automatic doors.



Once through the first, you will be able to enter the Gift Shop, Café, and Accessible bathrooms.

These are to the right and left, also through automatic sliding doors.



To get to the main gallery, go through the second set of double automatic doors.

Welcome Desk



When you enter the main gallery, you will see a welcome desk on your right.

This is a great place to ask any questions you have.



The friendly staff wear shirts with the Newcastle Art Gallery logo, and may also have a name tag.



Food, drinks, and large bags are generally not allowed in the gallery, so you may be asked to leave them with the staff at the welcome desk. They will give you a ticket or token so you to be able to collect your bags later.



Navigating the Gallery



There are 12 different gallery spaces at Newcastle Art Gallery across 2 levels. All are connected to each other and are accessible by stairways or lifts.



There are two accessible lifts in the gallery that can take you to all floors. If you need help, the gallery staff can assist you.



There are multiple stairways connecting the galleries. Some of the stairways have a low headroom; you may need to duck if you're tall.



On each level, near main stairways or doorways, there will be directional signage to help you navigate the gallery.

Venue Map

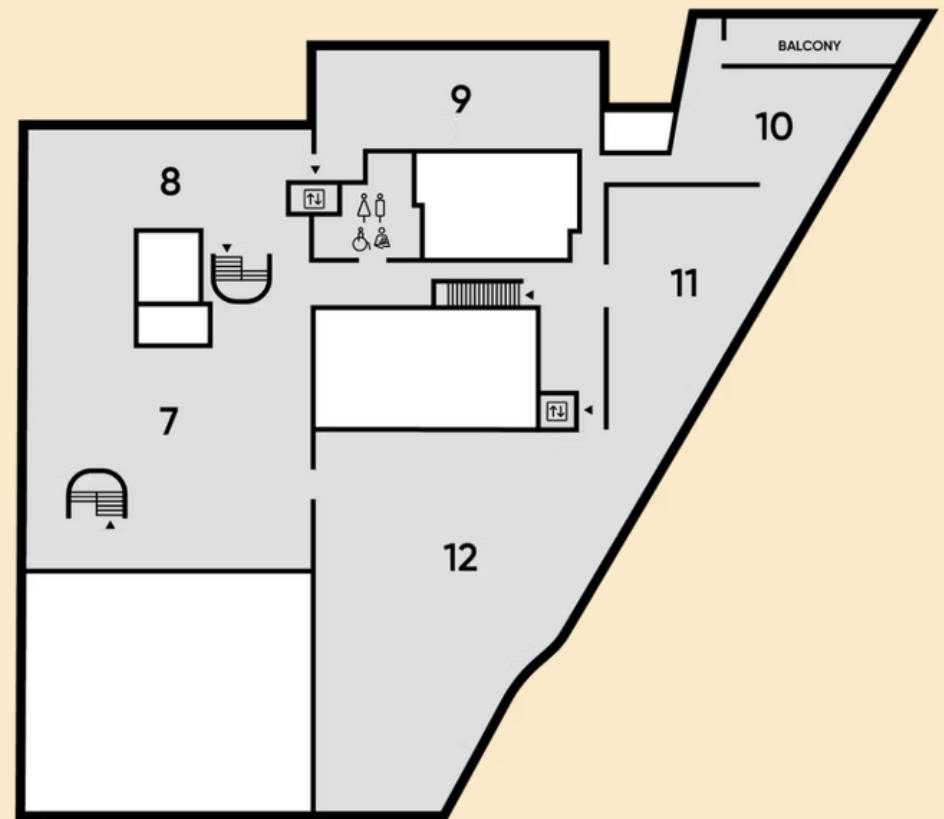
Ground Floor

Permanent Exhibition Galleries



First Floor

Temporary Exhibition Galleries



Ground Floor



The Ground Floor is where all the permanent galleries are located. These exhibitions rarely change.

The ground floor is a split-level, with a small flight of stairs before the main gallery spaces. You can take a lift between the split-level, which is located to the left of the stairs.



Sometimes, events are hosted on the ground floor. The Welcome Desk or website can provide more information about events happening at Newcastle Art Gallery.

The Learning Studio (Ground Floor)



The Learning Studio is where many workshops and activities are held at the Newcastle Art Gallery.

You may have to pay or book in advance to attend some of these workshops by visiting the Events webpage, or speaking to the staff at the Welcome Desk.



The Learning Studio entrance is near the ground floor lift, to the left of the stairs.

Ground Floor Toilets



There are multiple toilets on the ground floor.

Near the entrance of the gallery, next to the café, there is a wheelchair-accessible toilet, a Female toilet, a Male toilet, and a Baby Change Area.





In the main gallery space, there is also a wheelchair-accessible toilet, a Female toilet, a Male toilet, and a Baby Change Area.

The entrance to these toilets is through an automatic door, next to the lift.

Also in the main gallery space, between galleries 4 and 5, there is a Male toilet and a Female toilet.



First Floor



The First Floor is where most temporary or special exhibitions are held.

This means that these exhibitions can change.

The layout of the first floor might also change on occasion, with temporary walls, installations, or other features sometimes being included to support the exhibitions.



Some of the special exhibitions may require payment to view. If this is the case, it will be clearly indicated with signage and staff at the entrance.

The friendly staff and the Welcome Desk can help you if you want to see a special exhibition.

First Floor Toilets



On the First floor, connected to the main corridor near the stairs, there is a wheelchair-accessible toilet, a Female toilet, a Male toilet, and a Baby Change Area.



The Artworks

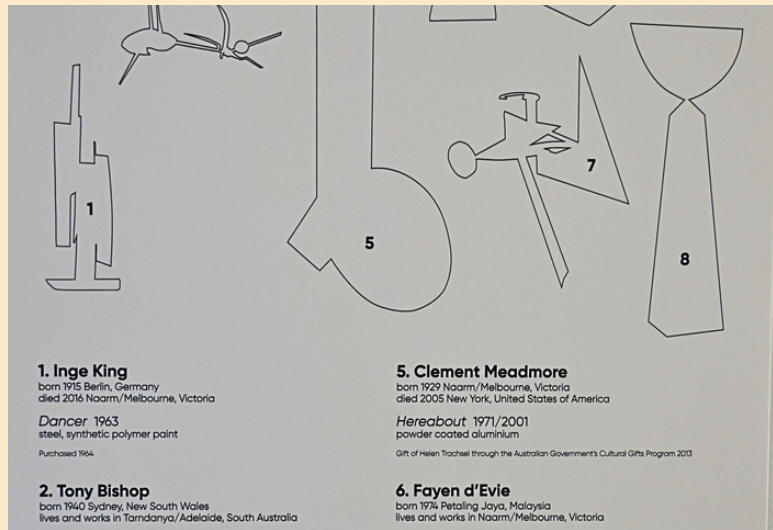


Newcastle Art Gallery has many permanent exhibitions, and other changing or temporary ones.

For most of these artworks, you can look at them, but not touch.

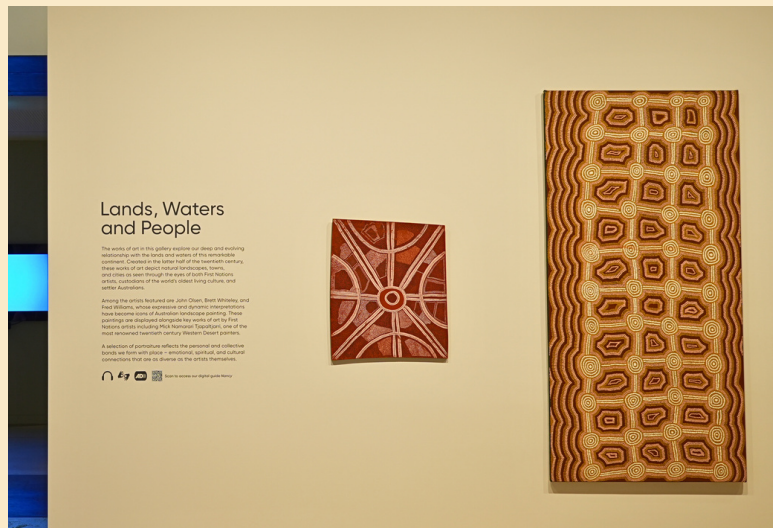
If you are allowed to touch an artwork, it will be clearly signposted. If not, it means you should not touch.





Information about the artworks may be captured on the walls in small plaques at the entrance of the exhibition space.

Other times, it may be written on the walls or on plaques next to the artwork.



Sensory Information



Sound

The Gallery is mostly quiet, unless there is an event on.

Lighting

Lighting levels across the venue vary between bright natural light and low ambient gallery lighting. During events, temporary fluorescent and/or strobe lighting may be installed.

Information will be made available on the event page/s.



Tactile Interactive Sculptures

On the ground floor, near the base of the spiral stairways in Gallery 5 and 6, Interactive Tactile Sculptures have been installed.

You are welcome to touch these metal sculptures and their components.

Accessibility Information



Accessible Guided Tours

Newcastle Art Gallery has a digital guide called *Nancy*, which contains insights into artists and works of art from our collection. This is a self-guided experience and includes audio descriptions and Auslan interpreted videos, that can be accessed on your own mobile device at all times.



The guide can be accessed by clicking [here](#), or by scanning the QR codes located in the gallery spaces.



The Newcastle Art Gallery also offer Auslan interpreted guided tours with one of their knowledgeable Gallery Guides and an Auslan interpreter. [Join the newsletter](#) to find out when Auslan interpreted tours are happening.



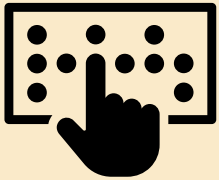
Scan to access our digital guide *Nancy*

Accessibility Information



Mobility Equipment

There are two wheelchairs available for loan from the Welcome Desk on request.



Braille and Tactile Indicators

Braille signage is installed throughout the Gallery, and tactile ground surface indicators are installed at entry and exit points to stairways.



Assistance Animals

To help protect works of art and ensure a comfortable experience for all visitors, only registered support or assistance animals are permitted inside the Gallery.



Assisted Hearing

An infrared hearing system is installed throughout the Gallery. Visit the Welcome Desk to request a receiver.

Questions and Additional Information

If you have questions or want more information, you can visit the Newcastle Art Gallery Website:

<https://newcastleartgallery.nsw.gov.au/>

You can also email: artgallery@ncc.nsw.gov.a

Or call: (02) 4974 5100

Thanks for visiting the Newcastle Art Gallery.